

## Home Helpers In-Home Care Was a Family's Angel of Hope

### Lansdale Office Provided Exceptional Elder Care



**Press Release** Source: Home Helpers Delaware Valley Co-Op On Monday March 22, 2010, 11:00 am EDT

LANSDALE, Pa. – (BUSINESS WIRE) – Home Helpers' client Clark Moore ended up liking his caregiver Theresa so much that he named his new cat after her. Although Clark passed away in 2006, the family's bond with the Home Helpers' caregivers lives on. The cat continues to live with Clark's granddaughter, Catey Ebaugh, to this day.

Catey, who was primarily responsible for Clark's care decisions, can't say enough good things about the in-home care that Home Helpers provided for her grandparents. "When I called Home Helpers, I had been searching for help on the Internet, and it was overwhelming and confusing. Frank Esterle, one of the owners of the local Home Helpers office (serving Bucks and Montgomery Counties and the Lehigh Valley), was like an angel of hope. He was calm, patient, solution-oriented, and helped us put the right plan in place for my grandfather," she recalls.

Catey knew it was going to be a challenge to get professional help as Clark's health deteriorated – he didn't want anyone except his wife caring for him. Clark suffered from various physical disabilities, including having been born missing one arm and one leg, and his mobility was severely impaired as he entered his early 80s. "Like many seniors who need help, my grandfather did not want to leave his home. Home Helpers helped him stay in his home and have a better quality of life," Ebaugh commented.

Clark had three primary caregivers who made a positive impact on his quality of life: Theresa, a Certified Nursing Assistant (CNA), and two nursing students, Billie and Tom. Each provided personal care, companionship and homemaker services that enhanced the quality of both Clark's and Erna's lives. From personal grooming and meal preparation, to discussions about history and current events (Clark was a history professor), the caregivers from Home Helpers made Clark's last few years more enjoyable. They also helped take the burden off of Clark's wife, Erna, also in her 80s.

In the year following Clark's death, the Home Helpers team was there for the family again. In 2007, Erna was admitted to the same hospital where Tom and Billie had become nurses. They reconnected with Erna, and comforted her at a time of great need. When Erna was discharged from the hospital, Catey knew she could not be home alone, so she arranged for weekday visits from Home Helpers. Erna's primary caregiver, Susie, formed an unbreakable bond with Erna. Sadly, Erna passed away shortly after returning home, but Susie continues to make regular visits to Erna's grave to place fresh flowers and remember her special friend.

"We continue to be eternally grateful for the wonderful care and compassion Home Helpers provided for both my grandfather and my grandmother," Catey commented. "They were more than just caregivers – they were like family to us. I love my grandparents dearly, and from the start, the Home Helpers staff made us feel comfortable and confident that they would take the best care of them. I never had any worries."

To learn more about Home Helpers' passion for creating lasting relationships with their clients and their families, call us at (877) 464-9090 or visit us at [http://cts.businesswire.com/ct/CT?id=smartlink&url=http%3A%2F%2Fwww.HomeHelpersPhilly.com&esheet=6221552&lan=en\\_US&anchor=www.HomeHelpersPhilly.com&index=1&md5=7b72552564ec401404f98987e66f3ee7](http://cts.businesswire.com/ct/CT?id=smartlink&url=http%3A%2F%2Fwww.HomeHelpersPhilly.com&esheet=6221552&lan=en_US&anchor=www.HomeHelpersPhilly.com&index=1&md5=7b72552564ec401404f98987e66f3ee7).

## **About Home Helpers®**

Home Helpers doesn't just take care of its clients, they plan for them, using their exclusive comprehensive and customized Home Helpers Total Care Plan™. Home Helpers is proactive, not reactive, and offers a flexible, affordable continuum of care that changes as our clients' needs change. From occasional visits to respite to hospice care support, the team at Home Helpers is with you every step of the way, providing guidance, reassurance and compassionate care always.

To learn how we can put together a Total Care Plan, including helping with a continuum of care plan for you or your loved one, call us at (877) 464-9090 or visit [http://cts.businesswire.com/ct/CT?id=smartlink&url=http%3A%2F%2Fwww.HomeHelpersPhilly.com&esheet=6221552&lan=en\\_US&anchor=www.HomeHelpersPhilly.com&index=2&md5=24c8c06c5b2acaf93e316c921d4ae0be](http://cts.businesswire.com/ct/CT?id=smartlink&url=http%3A%2F%2Fwww.HomeHelpersPhilly.com&esheet=6221552&lan=en_US&anchor=www.HomeHelpersPhilly.com&index=2&md5=24c8c06c5b2acaf93e316c921d4ae0be).

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